

PLCS Request for Return Material Authorization (RMA)

Return Process:

1. Complete this product return form online or email to info@plcsusa.com
2. PLCS will review the form and issue an RMA#.
3. The customer ships the product to PLCS. Include RMA# and form inside the package.
4. The product is received and evaluated by PLCS.
5. PLCS provides a repair/replacement estimate or issues credit.
6. The product is shipped back to the customer.

Note: Pipe Wall Damage Indicator Test request uses #10 in the Reason Return dropdown and 71-DITEST as the RMA#.

Return Address:

PLCS, LLC
102 Gaither Drive, Unit 1
Mount Laurel, NJ 08054
Attention: RMA# _____
(856) 722-1333 | info@plcsusa.com

Return/Exchange Policy

All returned products are subject to a minimum 20% re-stocking charge. PLCS only accepts products in new and saleable condition. If the product is damaged or not in original packaging, a higher re-stocking charge may be applied.

Authorized product returns must occur within six months of the invoiced date.

Damaged/Incomplete order claims must occur within seven days from the date of delivery. Otherwise, PLCS will not accept.

The customer is responsible for all shipping charges for the item returned for refund or exchange unless prior authorization from PLCS.

All returned products must have a Return Material Authorization (RMA) number assigned by PLCS.

For products that require service or repair, PLCS will submit a quotation after the initial evaluation. The customer must authorize before the work begins.

Date

Month Day Year

Please reference original order.

Order Type

Number

>

Email

Company Name

example@example.com

Name

Phone Number

Return Reason

RMA #

Issued by PLCS

Address

Street Address

City

State / Province

Postal / Zip Code

Product(s) Return

Qty.	Part#	Description
1		
2		
3		
4		
5		
6		
7		
8		
9		
10		

Notes